

## RESIDENTIAL VISITING ADVOCATE

TGP Cymru is the leading Wales based charity, which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.



**TGP Cymru Department:** Advocacy Services

**Responsible to:** Advocacy Team Manager

**Location:** TBC

**Purpose of role:**

To provide independent information, advice and assistance and advocacy to children and young people who are eligible to access the service.

**Accountabilities / Responsibilities**

- Visit children and young people in residential care homes on a regular basis to raise their awareness of advocacy and to be available to offer advocacy support if required
- Speak up for children and young people and where possible enable them to speak up for themselves
- Help children and young people to understand and participate in decisions that affect their lives; and represent their views, wishes and needs to decision makers – and seek remedies for breaches to human rights
- Accompany children and young people to decision making forums and ensure that their views are represented – including negotiation with social workers, senior managers, foster carers solicitors and other professionals on a child / young person's behalf
- Assist young people in exploring options, understanding rights and making complaints
- Assist the Team Manager to assess the Service's outputs against the framework of agreed outcomes by the monitoring of activity and the collection of appropriate information including feedback from service users
- Comply with the TGP Cymru's policies and procedures to include finance, reporting, data management and safeguarding
- Comply with Social Care Wales' Code of Professional Practice for Social Care Workers
- Promote equal opportunities and anti-discriminatory practice through the work undertaken within post
- Network appropriately with colleagues and the community, including developing awareness of TGP Cymru's services amongst relevant professionals

Undertake such other duties and responsibilities as may reasonably be required by the Organisation and which are consistent with grade.

**Performance Indicators**

- Responsible for the delivery of key performance indicators and standards of practice.
- Quality of service and compliance against statutory, regulatory, organisational and best practice standards and requirements.
- Achievement of service and individual objectives and targets.

**Line management responsibility (as of 31/10/19)**

0

**Budget management responsibility (as of 31/10/19)**

£0

**Grade**

MS6

**Working conditions**

Casual Hours with a flexible approach to the working week that will involve some weekend and evening working and occasional stay away from home overnight to attend meetings, conferences or training.

Travel to various locations across Wales and the UK is also required.

**Qualifications**

- A professional qualification in social work, youth and community work or related discipline such as Health and Education (desirable)

**Skills and abilities / competencies**

The post holder will be able to:

- Produce quality results in a service-orientated and timely manner and is committed to deliver agreed outcomes
- Work well with colleagues and partners and acknowledge the different ideas, perspectives and backgrounds of others
- Plan and organise work and manage time effectively
- Communicate effectively i.e. express information and ideas in a clear, concise and accurate manner; listens actively and ensures information is shared.
- Be open to new approaches and ideas, respond positively to change and adapt quickly to new situations

- Seek opportunities for continuous learning and professional growth

### **Knowledge / Experience**

The postholder will be able to demonstrate a sound understanding and record of achievement in the following:

- Advocacy
- Children's rights
- Working in partnership with children / young people
- Working with children / young people to identify how and by whom they wish to be represented
- Safeguarding

### **Other**

- Display TGP Cymru values and behaviours at all times and actively promote them in others
- Commitment to equality and diversity
- Full driving licence and have access to transport (*In certain circumstances consideration may be given to applicants who as a consequence of a disability are unable to drive.*)
- Ability to speak Welsh (desirable)