

## TEAM AROUND THE TENANCY (TATT) ADVOCATE

TGP Cymru is a Wales based charity, which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.



**TGP Cymru Department:** Family Services

**Responsible to:** Team Around the Tenancy Team Managers

**Location:** Hybrid working with travel across North Wales

**Purpose of role:**

To provide information, advice, assistance and advocacy to young people aged 16 to 25 who have experienced or are at risk of homelessness.

**Accountabilities / Responsibilities**

- Speak up for young people and where possible enable them to speak up for themselves
- Help young people to understand and participate in decisions that affect their lives; and represent their views, wishes and needs to decision makers – and seek remedies for breaches to human rights
- Accompany young people to decision making forums and ensure that their views are represented – including negotiation with social workers, senior managers and other professionals on a young person’s behalf
- Assist young people in exploring options, understanding rights and making representations or complaints
- Assist the Team Manager to assess the Service’s outputs against the framework of agreed outcomes by the monitoring of activity and the collection of appropriate information including feedback from service users
- Comply with the TGP Cymru’s policies and procedures to include finance, reporting, data management and safeguarding
- Promote equal opportunities and anti-discriminatory practice through the work undertaken within post
- Network appropriately with colleagues and the community, including developing awareness of TGP Cymru’s services amongst relevant professionals
- Undertake such other duties and responsibilities as may reasonably be required by the Organisation and which are consistent with grade.

**Additional responsibility**

None

**Line management responsibility**

0

**Budget management responsibility**

£0

**Grade**

MS6

**Working conditions**

Contracted 15 hours per week (or on a casual basis up to 15 hours per week) with a flexible approach to the working week that will involve some weekend and evening working and occasional stay away from home overnight to attend meetings, conferences or training.

Travel to various locations across North Wales

**Qualifications**

- A professional qualification in social work, youth and community work or related discipline such as Health and Education (desirable)
- A professional qualification in Housing (desirable)

**Skills and abilities / competencies**

The post holder will be able to:

- Produce quality results in a service-orientated and timely manner and is committed to deliver agreed outcomes
- Work well with colleagues and partners and acknowledge the different ideas, perspectives and backgrounds of others
- Plan and organise work and manage time effectively
- Communicate effectively i.e. express information and ideas in a clear, concise and accurate manner; listens actively and ensures information is shared.
- Be open to new approaches and ideas, respond positively to change and adapt quickly to new situations
- Seek opportunities for continuous learning and professional growth

**Knowledge / Experience**

The postholder will be able to demonstrate a sound understanding and record of achievement in the following:

- Work with young people and families in complex situations using a strengths-based approach
- Working within the homeless sector (desirable)
- Homelessness including legislation and support services
- Advocacy
- Rights based partnership work with young people
- Safeguarding

**Other**

- Display TGP Cymru values and behaviours at all times and actively promote them in others
- Commitment to equality and diversity

- Full driving licence with access to transport or plan for travel across location (*In certain circumstances consideration may be given to applicants who as a consequence of a disability are unable to drive.*)
- Ability to speak Welsh (desirable)