

Travelling Ahead: Women's Engagement Officer (North Wales)

TGP Cymru is a leading Wales based charity, which supports and represents children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.



TGP Cymru Department: Family Services

Responsible to: Team Manager: Travelling Ahead

Location: Hybrid Working – home based with work and travel across North Wales region

Purpose of role:

The Travelling Ahead project provides an advocacy service working with Gypsy, Roma and Traveller communities around Wales (children, young people and adults) supporting access to rights and entitlements, addressing inequalities and tackling discrimination.

The Travelling Ahead team are home-based with a mix of virtual and face to face working. We also run an advice service for EU Roma families across Wales to apply for settled status in the UK, a carers support project and community advocacy projects

Our Irish Government funded project aims to engage with Irish Traveller families and deliver outreach and wider advocacy support in community drop-in settings and to work alongside families to support better access to services such as health, education, accommodation.

The project also aims to support increased participation and confidence of Irish Traveller families in developing this project as well as tackling barriers such as discrimination and involvement in service design and delivery.

This temporary Engagement Officer post (18.5 hours) will develop work specifically with Irish Traveller women across North Wales alongside our existing team. The work will include providing direct support and advocacy one to one as well as in group settings and support women in developing skills for self-advocacy and confidence-building.

This post is funded on a temporary basis until June 30th 2025.

Accountabilities / Responsibilities

- Take responsibility for the development of elements of the Service's work as directed by the Team Manager
- Provide advice, advocacy and opportunities for Irish Traveller women alongside other Gypsy, Roma, Traveller (GRT) community members to access rights and entitlements and participate in decision making that affects them.
- Develop, support and work in partnership with Irish Traveller women across North Wales ensuring their voices are central to service provision and planning that affects their communities.
- Raise awareness, understanding and enthusiasm for the Service's work, amongst Irish Traveller communities and relevant professionals.

- Liaise and negotiate with relevant professionals to ensure that roles, responsibilities, expectations and contributions are clearly organised, understood and acted upon.
- Ensure that equality of opportunity and anti-discriminatory practice is maintained, and that TGP Cymru's standards in this respect are applied.
- Assist the Team Manager to assess the Service's outputs against the framework of agreed outcomes by the monitoring of activity and the collection of appropriate information including feedback from service users.
- Ensure that Safeguarding concerns which arise are identified and appropriate decisions are made regarding risk assessment and referral to Social Services / other appropriate agencies under the supervision of the Team Manager
- Ensure that Interventions are managed within their agreed allocation.
- Comply with the Service's financial and administration systems in accordance with TGP Cymru's policies and procedures.
- Ensure that records are kept in accordance with TGP Cymru's policies and procedures on recording, data management and child protection.
- Maintain confidentiality in respect of the information from service users and professionals in line with TGP Cymru's policies.
- Network appropriately within the community.
- Contribute to local policy and planning forums as appropriate.
- Work collaboratively with colleagues.
- Take responsibility for own professional development and undertake appropriate training as required.
- Such other duties and responsibilities as may reasonably be required by the organisation and which are consistent with grade.

Performance Indicators

- Responsible for the delivery of key performance indicators and standards of practice.
- Quality of service and compliance against statutory, regulatory, organisational and best practice standards and requirements.
- Achievement of service and individual objectives and targets.

Line management responsibility:

0

Budget management responsibility:

£0

Grade:

MS6

Working conditions:

18.5 hours per week with a flexible approach to the working week. Work outside of office hours may be necessary, or occasional weekend work and occasional overnight stays to attend training / conferences / events or similar may be required.

All staff are home based, requiring a mix of working practices and communication with clients and partners through telephone, email and other digital means as well as face to face and outreach as needed.

Access to TGP office space if needed may be possible depending on location.

Travel to various locations across Wales and the UK may also be required from time to time.

Qualifications

- A professional qualification in social work, youth and community work, or related discipline such as Health and Education (Desirable)
- Independent Advocacy Qualification (or willingness to work towards) (Essential)

Skills and abilities / competencies

The post holder will be able to:

- Work in a culturally competent and empowering way with all clients
- Plan and organize work and manage time effectively
- Work well with colleagues and partners and acknowledge the different ideas, perspectives and backgrounds of others
- Communicate effectively i.e. express information and ideas in a clear, concise and accurate manner; listens actively and ensures information is shared.
- Be open to new approaches and ideas, respond positively to change and adapt quickly to new situations
- Seek opportunities for continuous learning and professional growth

Knowledge / Experience

The postholder will be able to demonstrate a sound understanding and record of achievement in the following:

- Knowledge and awareness of issues facing Irish Traveller women or wider Gypsy, Roma and Traveller communities
- Direct work with Irish Traveller or other communities facing discrimination and exclusion
- Experience_of providing advocacy, advice or support services
- Direct Work with women or girls in complex situations including safeguarding
- Planning, leading and delivering pieces of direct work to empower and support participation of women and girls
- Relationship building, partnerships, multi-agency working, community development

Other

- Commitment to equality, diversity and anti-racist practice

- Full driving licence and have access to transport (*In certain circumstances consideration may be given to applicants who as a consequence of a disability are unable to drive.*)
- Ability to speak Welsh (desirable)
- Display TGP Cymru values and behaviours at all times and actively promote them in others