


PRACTITIONER - COMMUNICATION NEEDS

<p>TGP Cymru is one of Wales based charity, which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.</p>	
<p>TGP Cymru Department: Advocacy Services</p>	
<p>Responsible to: Senior Practitioner – Communication Passports</p>	
<p>Location: Home based- The role will however include extensive travel across North Wales to meet clients in their own homes.</p>	
<p>Purpose of role: To work with the Senior Practitioner to develop and provide TGP Cymru’s Communication Passport Service, providing Communication Passports to children and young people with communication needs.</p>	
<p>Accountabilities / Responsibilities</p> <ul style="list-style-type: none"> • Assist the Team Manager with the development and delivery of a service that co-produces Communication Passports with children, young people and their families • Take responsibility for elements delegated by Team Manager • Prepare / Encourage / Support / Enable children/ young people, family members and professionals to engage in the co-production of Communication Passports for children and young people with communication and/ or language difficulties • Raise awareness, understanding and enthusiasm for the Service’s work, amongst relevant professionals • Assist the Team Manager to assess the Service’s outputs against the framework of agreed outcomes by the monitoring of activity and the collection of appropriate information including feedback from service users • Comply with Social Care Wales’ Code of Professional Practice for Social Care Workers • Comply with TGP Cymru’s policies and procedures to include finance, reporting, data management and safeguarding • Promote equal opportunities and anti-discriminatory practice through the work undertaken within post • Network appropriately with colleagues and the community, including developing awareness of TGP Cymru’s services amongst relevant professionals • Undertake such other duties and responsibilities as may reasonably be required by the Organisation and which are consistent with grade. 	

Performance Indicators

- Responsible for the delivery of key performance indicators and standards of practice.
- Quality of service and compliance against statutory, regulatory, organisational and best practice standards and requirements.
- Achievement of service and individual objectives and targets.

Line management responsibility (as of 22/8/25):

0

Budget management responsibility (as of 22/8/25):

£0

Grade:

MS2

Working conditions:

22.5 hours per week with a flexible approach to the working week that will involve some weekend and evening working and occasional stay away from home overnight to attend meetings, conferences or training.

Travel to various locations across Wales and the UK may also be required.

Qualifications

- A professional qualification in social work, youth and community work or related discipline such as Health and Education (desirable)

Skills and abilities / competencies

The post holder will be able to:

- Produce quality results in a service-orientated and timely manner and is committed to deliver agreed outcomes
- Work well with colleagues and partners and acknowledge the different ideas, perspectives and backgrounds of others
- Plan and organise work and manage time effectively
- Communicate effectively i.e. express information and ideas in a clear, concise and accurate manner; listens actively and ensures information is shared.
- Be open to new approaches and ideas, respond positively to change and adapt quickly to new situations
- Seek opportunities for continuous learning and professional growth

Knowledge / Experience

The postholder will be able to demonstrate a sound understanding and record of achievement in the following:

- Working in partnership with children / young people with communication and / or language difficulties
- Advocacy
- Skills in communicating using alternative methods e.g. MAKATRON, PECSS, Symbols etc
- Safeguarding

Other

- Display TGP Cymru values and behaviours at all times and actively promote them in others
- Commitment to equality and diversity
- Full driving licence and have access to transport (*In certain circumstances consideration may be given to applicants who as a consequence of a disability are unable to drive.*)
- Ability to speak Welsh (desirable)