INDEPENDENT PROFESSIONAL PARENT ADVOCATE

TGP Cymru is one of the leading Wales based charities, which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.

TGP Cymru Department: Advocacy Services

Responsible to: Team Manager

Location: To cover Mid and West Wales; Home/Hybrid working

Purpose of role:
To provide independent advocacy, information and assistance to parents who are eligible to access the service in Mid and West Wales.

Accountabilities / Responsibilities

- Speak up for parents and enable them to speak up for themselves
- Help parents to understand and participate in decisions that affect their lives; and represent their views, wishes and needs to decision makers – and seek remedies for breaches to human rights.
- Accompany parents to decision making forums and ensure that their views are represented – including negotiation with social workers, senior managers, solicitors and other professionals on a parent's behalf.
- Assist parents in exploring options, understanding rights and making complaints.
- Assist the Manager to assess the Service's outputs against the framework of agreed outcomes by the monitoring of activity and the collection of appropriate information including feedback from service users
- Comply with the TGP Cymru's policies and procedures to include finance, reporting, data management and safeguarding
- Comply with Social Care Wales' Code of Professional Practice for Social Care Workers
- Promote equal opportunities and anti-discriminatory practice through the work undertaken within post
- Network appropriately with colleagues and the community, including developing awareness of TGP Cymru's services amongst relevant professionals.

Undertake such other duties and responsibilities as may reasonably be required by the Organisation and which are consistent with grade.

Additional responsibility
None

Line management responsibility
0

Budget management responsibility
£0

Grade
MS2

Values
The post holder will be:

- Honest
- Kind
- Trustworthy
- Respectful
- Open minded
- Empowering.

Working conditions
Full time/part time and casual roles available with a flexible approach to the working week that may involve some weekend and evening working and occasional stay away from home overnight to attend meetings, conferences or training.

Travel to various locations across Wales and the UK is also required.

Qualifications

- A professional qualification in social work, youth and community work or related discipline such as Health and Education (desirable).

Skills and abilities / competencies

The post holder will be able to:

- Produce quality results in a service-orientated and timely manner and is committed to deliver agreed outcomes.
- Work well with colleagues and partners and acknowledge the different ideas, perspectives and backgrounds of others.
- Plan and organise work and manage time effectively
- Communicate effectively i.e. express information and ideas in a clear, concise and accurate manner; listens actively and ensures information is shared.
- Be open to new approaches and ideas, respond positively to change and adapt quickly to new situations.
- Seek opportunities for continuous learning and professional growth.

Knowledge / Experience

The postholder will be able to demonstrate a sound understanding and record of achievement in the following:

- Advocacy
- Working in partnership with parents
- Working with parents to identify how and by whom they wish to be represented

- Safeguarding.

Other

- Display TGP Cymru values and behaviours at all times and actively promote them in others.
- Commitment to equality and diversity
- Full driving licence and have access to transport *(In certain circumstances consideration may be given to applicants who as a consequence of a disability are unable to drive.)*
- Ability to speak Welsh (desirable).