


TRAVELLING AHEAD – Gypsy, Roma and Traveller Advice and Advocacy Service
Senior Practitioner: Engagement, Participation and Representation
(Temporary to 31st March 2027)

<p>TGP Cymru is one of the leading Wales based charities, which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.</p>	
<p>TGP Cymru Department: Family Services</p>	
<p>Responsible to: Travelling Ahead Team Manager</p>	
<p>Location: Working across Wales, home based but with regular travel as required.</p>	
<p>Purpose of role: Travelling Ahead runs an advice and advocacy service across Wales supporting Gypsy, Roma and Traveller families and communities. This Senior Practitioner role will work with the Travelling Ahead team to lead on our work across Wales supporting engagement, participation and improved representation of Gypsy, Roma and Traveller communities to ensure community voices are heard on issues that matter to the families we work with. This will include supporting local forums, supporting communities to contribute to consultations and developing opportunities for increased representation from Gypsy, Roma and Traveller communities. This role is temporary to 31st March 2027 covering a secondment. This role will:</p> <ul style="list-style-type: none"> • Coordinate, consult and develop opportunities to ensure community voices are heard by decision makers, locally or nationally, based on community priorities and policy opportunities • Develop youth participation opportunities with partners • Develop community confidence/capacity/skills to increase representation e.g. through local forums or developing new community-led initiatives/partnerships. • Support our Community Advocates 	

Accountabilities / Responsibilities

- Coordinate and develop a programme of activities across Wales, working closely with other team members to identify opportunities to increase community engagement and participation
- Develop a work plan for this part of the service
- Work directly with Gypsy, Roma and Traveller communities, engaging, supporting and developing opportunities to meet effectively with decision makers locally and nationally
- Liaise and negotiate with relevant professionals to develop effective ways of ensuring community voices are heard and acted upon
- Support and line manage our team of Community Advocates
- Support and line manage our Engagement Officer working with Roma communities
- Raise awareness, understanding and enthusiasm for the projects' work, amongst Gypsy, Roma and Traveller communities and relevant professionals.
- Monitor the quality of service against agreed performance indicators and standards and take any necessary action where the performance is below agreed indicators and standards
- Manage service budget on a day-to-day basis and contribute to budget setting
- Ensure the appropriate handling of any safeguarding concerns within the service
- Assist the Team Manager to monitor and report on a regular basis on the activities of the project including feedback from community members to evaluate the work

- Comply with the TGP Cymru's policies and procedures to include finance, reporting, data management and safeguarding
- Promote equal opportunities and anti-discriminatory practice through the work undertaken within post
- Undertake such other duties and responsibilities as may reasonably be required by the organisation and which are consistent with grade.

Performance Indicators

- Responsible for the delivery of key performance indicators and standards of practice.
- Quality of service and compliance against statutory, regulatory, organisational and best practice standards and requirements.
- Achievement of service and individual objectives and targets.

Line management responsibility

- Engagement Officer (Roma communities)
- Community Advocates– currently 2 roles on a casual /sessional basis

Budget management responsibility

TBC

Grade:

Scale 3

Working conditions:

- 24 hours per week with a flexible approach to the working week
- Home based – hybrid working
- Travel across Wales will be required, which may include occasional overnight stays if required to support community events or engagement activities.
- Occasional overnight stays for meetings etc. may also be required
- All mileage and travel expenses paid

Qualifications

- Management qualification (Desirable)
- A professional qualification in social work, youth and community work or related discipline such as Health and Education (Desirable)

Skills and abilities / competencies

- Excellent communication, negotiation, and interpersonal skills, with the ability to engage sensitively and effectively with individuals and groups from diverse backgrounds.
- Work collaboratively with colleagues and partners and acknowledge the different ideas, perspectives and backgrounds of others
- Team management skills, including the ability to support and motivate staff.
- Strong project planning and organisational skills with the ability to prioritise a complex workload.
- Be open to new approaches and ideas, respond positively to change and adapt quickly to new situations
- Seek opportunities for continuous learning and professional growth

Experience/Knowledge

The postholder will be able to demonstrate a sound understanding and / or record of achievement in the following:

- Experience in community engagement and participation, preferably in an advocacy or rights-based context.
- Experience of working with Gypsy, Roma and Traveller communities or marginalised or underrepresented communities.
- Experience of partnership working with statutory and voluntary sector agencies.
- Experience of managing or supervising staff or volunteers
- Experience of developing, managing and delivering work plans and community-based projects.
- Experience of dealing with safeguarding concerns in line with organisational procedures.

- A sound understanding of the issues and barriers faced by Gypsy, Roma and Traveller communities.
- Knowledge of advocacy principles and participatory approaches to empower community voice.
- Understanding of equalities legislation, anti-discriminatory practice, and commitment to promoting inclusion and diversity.
- Awareness of safeguarding frameworks and responsibilities.
- Familiarity with monitoring and evaluation frameworks and quality assurance processes.

Other

- Display TGP Cymru values and behaviours at all times and actively promote them in others
- Commitment to social justice, equality, and the rights and empowerment of Gypsy, Roma and Traveller communities.
- Full driving license and have access to transport (*In certain circumstances consideration may be given to applicants who as a consequence of a disability are unable to drive.*)
- Ability to speak Welsh (desirable)