



GIVING EVERY CHILD **A VOICE**

CHANGE IN ACTION

2025 | 2026

www.tgpcymru.org.uk



WELCOME

At TGP Cymru, everything we do begins with a simple belief: children, young people, families and communities have the right to be heard, understood and supported.

Formed following the withdrawal of the Children’s Society from Wales in 2002, TGP Cymru has carried forward the legacy of their work and grown into a distinct, independent Welsh charity, grounded in local knowledge, shaped by lived experience, and operating within Wales’ devolved social care, education and public service landscape to meet the evolving needs of children, young people and families across a changing Wales.

During 2025–26, we continued to deliver and grow vital services across Wales in an increasingly challenging funding environment. We worked alongside children and young people in care, families navigating complex systems, communities facing exclusion, and individuals experiencing significant barriers to support.

This year, we have not only maintained our reach but strengthened it—adapting services, responding to emerging needs and listening closely to lived experience to shape what we do next. Alongside direct delivery, we have continued to influence policy, develop partnerships and champion the importance of advocacy and early intervention across Wales.



OUR CONTRIBUTION AT A GLANCE

2,066

advocacy issues supported across Wales



526

children and young people offered advocacy support through the Active Offer



288

parent advocacy issues supported across Wales



31

Advocacy delivered across residential homes and schools



455

one-to-one sessions supporting young people at risk of homelessness



413

wellbeing sessions delivered



440

referrals and 263 new clients supported through Travelling Ahead



42

young people supported through Young Voices, with 122 issues addressed



30

Communication Passports completed and 5 in development



429

referrals for young people seeking asylum and refuge and 555 young people attended Youth Group



64

Family Group Meetings, 33 reviews and 461 restorative meetings delivered



44

families supported through the Veterans and Families Service, with 37 new referrals



ADVOCACY: Ensuring Every Voice is Heard

Advocacy sits at the heart of TGP Cymru's work. Across Wales, our services supported 2,066 issues affecting children and young people, including care, education, wellbeing and relationships with professionals.

We ensured that 526 children and young people received the Active Offer of advocacy-meaning they were informed of their rights and able to access support when needed.

Through this work, children and young people were better able to express their views, influence decisions and participate meaningfully in meetings about their lives. Feedback consistently shows that young people feel more confident, more included and more in control as a result of advocacy support.

Our Residential Visiting Advocacy service further strengthened this by providing consistent, independent support across 31 residential homes and schools. Regular visits ensured that children in care had someone they could trust-helping concerns to be raised earlier and resolved more effectively.

"My advocate gets things done with no hassle and quicker and better than going through social services."

"it was someone listening to me instead of the grown ups".



PARENT ADVOCACY: Strengthening Families' Voices

This year, Parent Advocacy supported parents at 288 child protection related meetings across Wales, helping them to navigate child protection processes with greater confidence and understanding.

Parents were supported to prepare for meetings, communicate their views clearly and engage meaningfully with professionals often during some of the most difficult periods in their lives.

As a result, parents reported feeling more informed, less isolated and more able to advocate for their children. This has led to improved relationships with professionals, better-informed decision-making and, in some areas, a reduction in children entering care.

The service has also contributed to wider change, including the development of lived experience groups and the identification of key areas for systemic improvement.

"I know I am not an easy person to deal with... but it has just been so helpful having someone in my corner when I have felt so alone and powerless".

"You have really helped my getting the professionals to be clear on exactly what is needed to get me and my family from A to B"



YOUNG VOICES:

Reaching Those Who Fall Through the Gaps

Young Voices has been one of our most innovative services this year. Designed for young people experiencing mental and emotional health difficulties who are not supported by statutory services, it responds to a clear gap in provision.

In 2025–26, the service supported 42 young people and worked on 122 issues affecting their lives.

For many, this was the first time they had access to independent support. Young people reported feeling heard, validated and more able to understand and express what they were experiencing. The service has demonstrated the importance of flexible, early intervention approaches that meet young people where they are.

“They help you overcome your problems and support you every step of the way.”

“I am writing to express my strongest support for the TGP Cymru Young Voices programme, based on the significant positive impact we have observed within our school community.”

Since partnering with the programme, we have seen a marked improvement in the wellbeing and confidence of the pupils involved. The advocate’s ability to build rapport and create a safe, non-judgmental environment has been transformative.”



COMMUNICATION PASSPORTS:

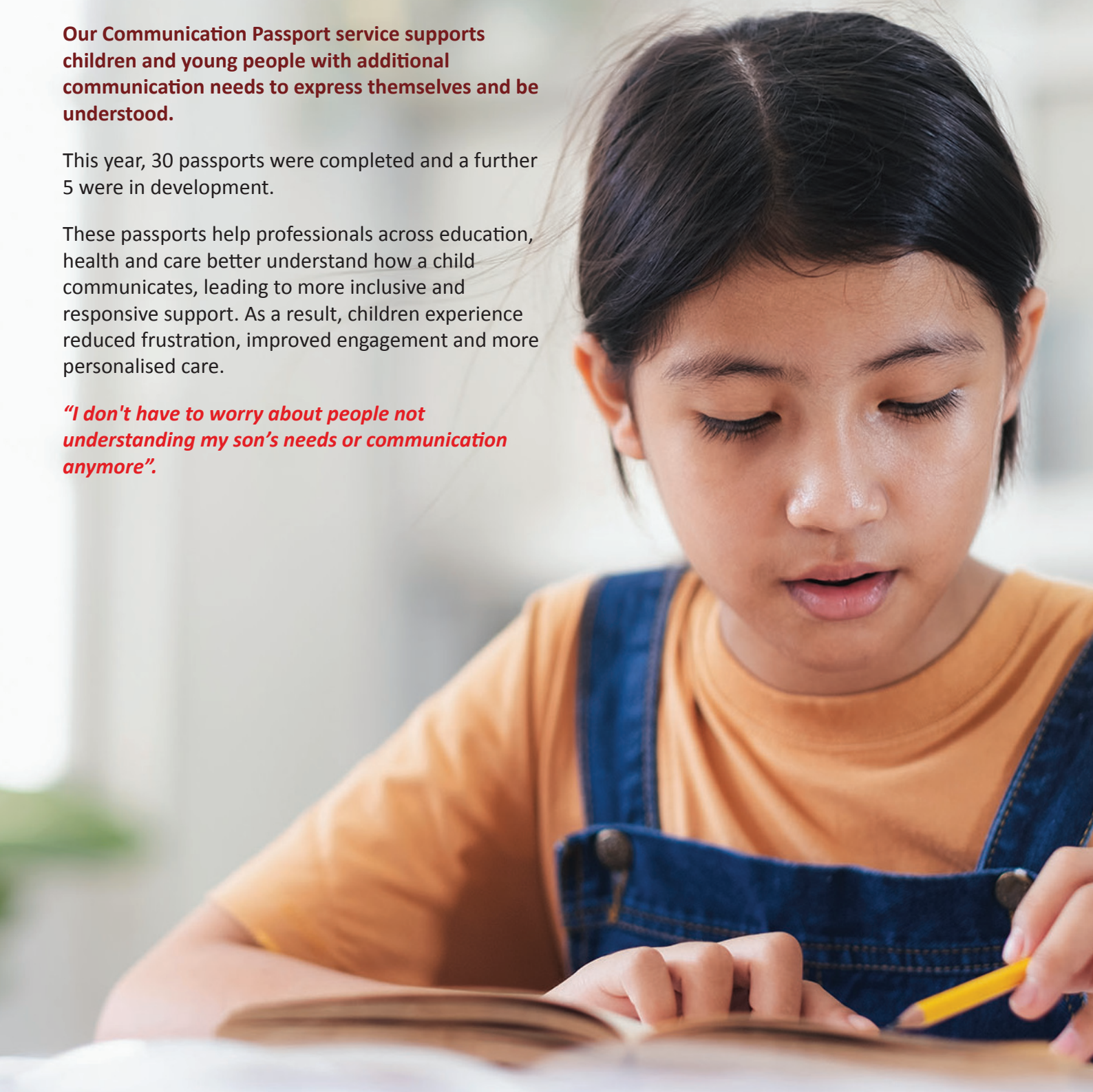
Making Communication Possible

Our Communication Passport service supports children and young people with additional communication needs to express themselves and be understood.

This year, 30 passports were completed and a further 5 were in development.

These passports help professionals across education, health and care better understand how a child communicates, leading to more inclusive and responsive support. As a result, children experience reduced frustration, improved engagement and more personalised care.

“I don’t have to worry about people not understanding my son’s needs or communication anymore”.



FAMILIES AND RELATIONSHIPS:

Building Sustainable Change

Our restorative approaches and Family Group Meetings service supported families to find their own solutions and strengthen relationships.

Across the year, we delivered 64 Family Group Meetings, 33 reviews and 461 restorative meetings.

Families were supported to reduce conflict, improve communication and draw on wider

support networks. This approach leads to more sustainable, family-led outcomes, reducing the need for statutory intervention and strengthening long-term stability.

“100% recommend this to others, I didn’t think we would ever be able to agree... we walked away with a great plan”

“We wouldn’t be where we are now without this... it would have ended up in court.”

VETERANS AND FAMILIES

During 2025–26, we continued to develop our Restorative Approaches Veterans and Families Service, supporting 44 families and receiving 37 new referrals.

On average, 106 family members were supported each quarter, including veterans and their wider families.

The service focuses on strengthening relationships, reducing pressure and helping families find practical ways forward together. It reflects our commitment to extending restorative, relationship-based support to communities with specific and often unmet needs.

“My mental health will be with me for ever now and to chat with someone who knows about how I feel helps”

“Given me direction in life.”



TRAVELLING AHEAD:

Supporting Gypsy, Roma and Traveller Communities

Through our Travelling Ahead service, we continued to provide vital advocacy, advice and practical support to Gypsy, Roma and Traveller communities across Wales.

In 2025–26, the service supported 330 new referrals and 138 new clients, alongside consistent weekly drop-in sessions attended by between 10 and 20 people. This sustained level of engagement reflects both the scale of need and the trust built within communities.

The service supports individuals and families to navigate significant barriers in areas such as housing, education, health and discrimination. It

also plays an important role in advocating for rights, challenging inequality and ensuring that lived experience informs wider policy and practice.

Alongside individual support, Travelling Ahead continues to contribute to wider systemic change—ensuring that the voices of Gypsy, Roma and Traveller communities are not only heard, but influence how services are developed and delivered.

“Just knowing someone is there makes a big difference”



REFUGEE AND ASYLUM SEEKING YOUNG PEOPLE

Our Refugee and Asylum Programme continues to provide essential support to children and young people navigating some of the most complex and uncertain circumstances.

During 2025–26, the programme supported 97 advocacy referrals and worked with over 200 young people through direct support, alongside a wide range of participation and youth engagement activity.

This included well-established youth groups, with 437 young people attending the Cardiff youth group and 118 attending the Swansea youth group across the year. These groups provide safe, supportive

environments where young people can build relationships, share experiences and develop a sense of belonging.

This work is critical in ensuring that young people seeking safety are not only supported in the moment, but given the foundations to build positive, independent futures in Wales.

“After 2 months I joined TGP Cymru Belong group... I couldn’t speak any English and everyone has helped me.”

“TGP... shows how you can get your rights... I would recommend it.”

PREVENTING HOMELESSNESS AND SUPPORTING INDEPENDENCE

Our Team Around the Tenancy service supported 77 young people at risk of homelessness, delivering 455 one-to-one sessions and 413 wellbeing sessions.

Through sustained, relationship-based support, young people were able to build confidence, manage their tenancies and develop the skills needed for independent living, reducing the risk of homelessness and improving overall wellbeing.

“Just want to say thank you for your time advice and support I sometimes feel very alone in all this and just knowing someone is there makes a big difference.”

STAFF SUPPORT AND DEVELOPMENT

Our staff are at the heart of everything we do. The quality, consistency and compassion of our support to children, young people and families depends on a confident, skilled and well-supported workforce. During 2025–26, we continued to strengthen our approach to staff wellbeing and learning and development, recognising that sustainable impact begins with investing in our people.

WELLBEING AND ORGANISATIONAL CULTURE

Our wellbeing strategy was brought to life through a structured wellbeing calendar, alongside dedicated opportunities such as our organisational networking day and wellbeing away day. These provided space for connection, reflection and peer support, helping staff to manage the emotional demands of their roles.

Wellbeing is embedded across the organisation, supported by access to employee assistance resources and regular wellbeing-focused learning sessions.

Findings from our annual staff survey, quality of care reviews and appraisal process remain overwhelmingly positive, with staff highlighting strong organisation and team support, approachable management and a shared sense of purpose across the organisation.



LEARNING AND DEVELOPMENT

The 2025 - 2026 TGP Cymru Training Database demonstrates the scale and breadth of learning undertaken across the organisation.

Staff accessed a wide range of training opportunities, reflecting both core practice requirements and emerging priorities across Wales. Key areas of development included:

- **Safeguarding and trauma-informed practice**, with widespread participation in accredited safeguarding programmes and trauma-informed approaches to strengthen safe and effective practice.
- **Mental health and wellbeing**, including Mental Health First Aid training, suicide awareness, and specialist courses supporting staff to respond to complex emotional needs.
- **Equality, diversity and inclusion**, with training on neurodiversity, cultural awareness and supporting marginalised communities, ensuring our services remain inclusive and responsive.
- **Advocacy and specialist practice**, including Understanding Advocacy, participation training, immigration law, and working with care-experienced young people.
- **Management and leadership development**, with structured training for team managers in supervision, appraisal, and people management, supporting strong and consistent leadership across services.
- **Health and safety, including Emergency First Aid at Work** and risk-related training, ensuring staff are equipped to respond safely in a range of situations.
- **Digital and organisational skills**, including SharePoint, payroll systems and digital productivity training, strengthening organisational infrastructure and efficiency.

Training was delivered through a mix of internal sessions, peer learning, accredited qualifications, and external providers, including national organisations, local authorities and specialist training bodies.

CONTINUOUS LEARNING

Learning is embedded into everyday practice through supervision, peer support and internal knowledge-sharing across teams. This ensures training translates into improved practice and better outcomes for those we support.

PARTICIPATION AND INFLUENCE

Participation remains central to everything we do. Across all services, we ensure that children, young people and families are actively involved in shaping the support they receive.

This year, we continued to develop our young trustee model, strengthen participation opportunities and embed lived experience into service design and delivery.

Alongside this, we have continued to influence policy and practice across Wales-working with Welsh Government, local authorities and national partners to promote advocacy, early intervention and the importance of listening to those with lived experience.

LOOKING AHEAD

The need for our services continues to grow, and so does the importance of ensuring that children, young people and families have access to the right support at the right time.

In the year ahead, we will continue to build on the success of services such as Young Voices, Communication Passports, Parent Advocacy and our work with veterans and families. We will also continue to seek sustainable funding, strengthen partnerships and ensure that lived experience remains at the centre of everything we do.

Our focus remains clear: to ensure that every child, young person and family in Wales is heard, valued and able to shape the decisions that affect their lives.

We will continue to strengthen our wellbeing offer, invest in staff development and build a supportive culture where staff feel valued, confident and equipped to deliver lasting change.

Thank you.

Rhiannon Beaumont-Walker

