TEAM AROUND THE TENANCY (TATT) ENGAGEMENT WORKER

TGP Cymru is a Wales based charity, which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.

TGP Cymru Department: Family Services

Responsible to: Team Around the Tenancy Manager

Location: North Wales - Currently home based

Purpose of role:

To provide peer support for young people and support the Team Around the Tenancy team in their engagement with young people aged 16-25.

Accountabilities / Responsibilities:

- Use own experience to raise awareness, understanding and enthusiasm for the Service's work, amongst young people and relevant professionals.
- Engage young people and build relationships enabling them to access services from TATT Practitioners
- Make check in calls with young people if contact is lost or when TATT practitioners are on leave
- Provide Peer Mentoring support for identified young people
- Support TATT practitioners to help develop young people's skills by helping with their goals e.g. helping them look for accommodation, helping them look for volunteer work, helping them source and access activities in the community
- Co-facilitate group workshops and activities
- Participate in Admin duty rota – respond to phone calls / email
- Develop elements of the Service's work as directed by the Team Manager
- Comply with the TGP Cymru's policies and procedures to include finance, reporting, data management and safeguarding
- Promote equal opportunities and anti-discriminatory practice through the work undertaken within post

Undertake such other duties and responsibilities as may reasonably be required by the Organisation and which are consistent with grade.

Performance Indicators

- Responsible for the delivery of key performance indicators and standards of practice.
- Quality of service and compliance against statutory, regulatory, organisational, and best practice standards and requirements.
- Achievement of service and individual objectives and targets.

Additional responsibility:
None

Line management responsibility:
0

Budget management responsibility:
£0

Grade:
Grade 1

Working conditions:

15 hours per week with a flexible approach to the working week that will involve some weekend and evening working and occasional stay away from home overnight to attend meetings, conferences, or training.

Travel to various locations across North Wales

Qualifications

- N/A

Skills and abilities / competencies

The post holder will be able to:

- Communicate effectively
- Work comfortably with young people one-to-one or in group settings
- Co-facilitate group workshops or activities
- Promote the service at networking events, meetings and via social media (This will include public speaking.)
- Work well with colleagues and partners and acknowledge the different ideas, perspectives, and backgrounds of others
- Plan, record and organise work and manage time effectively
- Be open to new approaches and ideas
- Seek opportunities for continuous learning and professional growth

Knowledge / Experience

The postholder will be able to demonstrate:

- Experience of being a child/young person in the care of the local authority, or experience of being a child/young person without a place to call home
- Awareness of the local authority care system
- Awareness of the homelessness service system
- Understanding of Safeguarding

Other

- Display TGP Cymru values and behaviours at all times and actively promote them.
- Commitment to equality and diversity
- Ability to speak Welsh (desirable)