TEAM AROUND THE TENANCY (TATT) PRACTITIONER

TGP Cymru is a Wales based charity, which supports and represents vulnerable children, young people and families through a range of projects, training and campaigning. TGP Cymru services are funded by multiple funders and deliver services pan-Wales.

TGP Cymru Department: Family Services

Responsible to: Team Around the Tenancy Manager

Location: North Wales – Currently home based

Purpose of role:

To support young people aged 16 to 25, who have experienced or are at risk of homelessness, to make lasting positive changes in their lives.

Accountabilities Responsibilities:

- Prepare / Encourage / Support / Enable young people, family members and professionals to engage and achieve their desired outcomes.
- Deliver interventions using a variety of methodologies including Restorative Approaches, Conflict Resolution and Family Group Meetings
- Manage a complex case load, record accurate notes and collect feedback from service users & professionals, in a timely manner.
- Develop elements of the Service's work as directed by the Team Manager
- Comply with the TGP Cymru's policies and procedures to include finance, reporting, data management and safeguarding
- Promote equal opportunities and anti-discriminatory practice through the work undertaken within post
- Network appropriately with colleagues and the community, including developing awareness of TGP Cymru's services amongst relevant professionals
- Undertake such other duties and responsibilities as may reasonably be required by the Organisation and which are consistent with grade.

Performance Indicators

- Responsible for the delivery of key performance indicators and standards of practice.
- Quality of service and compliance against statutory, regulatory, organisational and best practice standards and requirements.
- Achievement of service and individual objectives and targets.

Additional responsibility:
None

Line management responsibility:
0

Budget management responsibility:
£0

Grade:
Scale 2

Working conditions:

18.5 hours per week with a flexible approach to the working week that will involve some weekend and evening working and occasional stay away from home overnight to attend meetings, conferences, or training.

Travel to various locations across North Wales

Qualifications

- A professional qualification in social work, youth and community work or related discipline such as Health and Education (desirable)

Skills and abilities / competencies

The post holder will be able to:

- produce quality results in a service-orientated and timely manner and is committed to deliver agreed outcomes
- work well with colleagues and partners and acknowledge the different ideas, perspectives, and backgrounds of others
- plan and organise work and manage time effectively
- communicate effectively with both professionals and young people i.e. express information and ideas in a clear, concise and accurate manner; listen actively and ensure information is shared.
- be open to new approaches and ideas, respond positively to change and adapt quickly to new situations
- seek opportunities for continuous learning and professional growth

Knowledge / Experience

The postholder will be able to demonstrate a sound understanding and record of achievement in the following:

- Work with young people and families in complex situations using a strengths-based approach
- Working within the homeless sector (desirable)
- Homelessness including legislation and support services
- Families and relationships
- Family Group Meetings / Restorative Practice / Conflict Resolution
- Multi-agency working
- Safeguarding

Other

- Display TGP Cymru values and behaviours at all times and actively promote them
- Commitment to equality and diversity
- Full driving licence and have access to transport *(In certain circumstances consideration may be given to applicants who as a consequence of a disability are unable to drive.)*
- Ability to speak Welsh (desirable)